



Leveraging the Benefits of Generation Gaps



Leveraging the Generation Gap Skills Training Course

Leveraging Generation Gaps Training Course Outline

Foreword:

The workplace can present challenges to management in terms of handling the different generations present. As older workers delay retiring and younger workers are entering the workforce, the work environment has become a patchwork of varying perspectives and experiences, all valuable to say the least.

While having various cultures in one workplace can present communication problems and conflicts, the benefits of such a variety in the workplace outweigh it. Both the young and older worker have many ideas to offer, which can help the organisation thrive in the marketplace. Learning how to deal with the generation gap at work will help you become a better manager or co-worker.

This 'Generations Gap Training Course' will help you understand the various generations present at work and understand what motivates each of them and how to work together.

<p>Leveraging Generations Gap Training Course - Lesson 1 Context</p> <ul style="list-style-type: none">• What Generations Exist In The Workplace• What Defines A Generation• What This Means In Our Workplace	<p>Leveraging Generations Gap Training Course - Lesson 2 Traditionalist</p> <ul style="list-style-type: none">• Their Background• Their Characters• Their Working Style
<p>Leveraging Generations Gap Training Course - Lesson 3 Baby Boomers</p> <ul style="list-style-type: none">• Their Background• Their Characters• Their Working Style	<p>Leveraging Generations Gap Training Course - Lesson 4 Generation X's</p> <ul style="list-style-type: none">• Their Background• Their Characters• Their Working Style
<p>Leveraging Generations Gap Training Course - Lesson 5 Generation Y's (millennial)</p> <ul style="list-style-type: none">• Their Background• Their Characters• Their Working Style	<p>Leveraging Generations Gap Training Course - Lesson 6 Background</p> <ul style="list-style-type: none">• Attitude• Working Style• Life Experience

Contract Trainers Australia

Professional Trainers supporting
Training Departments
Project Teams &
Training Companies across Australia



0488 098 778

enquiries@contracttrainers.com.au
contracttrainers.com.au

Leveraging Generations Gap Training Course - Lesson 7 **Finding Common Ground**

- Adopting A Communication Style
- Creating An Affinity Group
- Sharing Knowledge

Leveraging Generations Gap Training Course - Lesson 8 **Conflict Management (1)**

- Younger Bosses Managing Older Workers
- Avoid Turnovers With A Retention Plan
- Breaking Down The Stereotypes

Leveraging Generations Gap Training Course - Lesson 9 **Conflict Management (2)**

- Embrace The Hot Zone
- Treat Each Other As A Peer
- Create A Succession Plan

Leveraging Generations Gap Training Course - Lesson 10 **The Power of 4**

- Benefits Of Generation Gaps
- How To Learn From Each Other
- Embracing The Unfamiliar

Leveraging Generations Gap Training Courses are delivered by **contract trainers** in Brisbane, Sydney, Canberra, Melbourne, Adelaide and Perth.

Web links:

- ☞ [Quick quote](#)
- ☞ [View Public Class Schedule](#)
- ☞ [Quick enquiry](#)
- ☞ [Visit contracttrainers.com.au](http://www.contracttrainers.com.au)

Phone : 0488 098 778 www.contracttrainers.com.au

With 300 trainers Australia wide we can provide a trainer to meet your needs.